

EMERGENCY RESPONSE PLAN

Emergency Response Planning Committee
4001 W. McNichols Road
Detroit, Michigan 48221
(313) 993-1235
www.udmercy.edu

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Introduction

The Emergency Response Plan defines for the University of Detroit Mercy community the framework necessary to respond to emergencies.

One measure of an organization's strength is its ability to respond well in an emergency. Since every scenario cannot be predicted, an emergency plan must be able to adapt quickly to events as they unfold.

The University response needs to be quick, professional, supportive, person-centered, and meet the emerging demands of any emergency or crisis situation. This plan is designed to be flexible because an emergency may be sudden and without warning.

University Employees are responsible to know the information within this manual.

Declaration of an Emergency Condition

The President or designee (most senior Executive Officer when President is unavailable) shall declare a state of emergency when, upon recommendation of the Director of Public Safety, it is deemed necessary to activate emergency procedures and/or close all or part of the University.

The President or designee can convene the President's Council as the situation dictates.

The President or designee shall declare an end to the state of emergency when hazards no longer exist.

Following is the list of University designees who have decision-making responsibilities in case of an emergency or crisis at the University of Detroit Mercy.

- President
- Provost, VPAA
- Vice President of Business and Finance
- Associate Vice President of Facilities Management

In case of an emergency situation, the Detroit Mercy Emergency Operations Center (DMEOC) may be established. The normal gathering point for the DMEOC is the President's Dining Room on the 2nd floor of the Student Union Building. Should this be inaccessible, the DMEOC will be established in the College of Health Professions Building Room 124.

Media Information Center

The Media Information Center is the location where media gather in one room to be briefed on an emergency. This will facilitate the rapid dissemination of timely, accurate information and help alleviate confusion and uncertainty. There has been a specific area designated for this purpose, should the need arise. Campus Media Information Centers are listed on page 3-5 of the full Emergency Response Plan.

Our goal and commitment to the University community is to keep you and your family current with the state of our emergency and provide as much pertinent information to keep you updated.

The Detroit Mercy standard is to activate the RAVE

Logistics & Support

After Action Report

During an emergency, there may be many University departments as well as outside emergency personnel involved in neutralizing the problem. Specific individuals throughout the emergency process will document pertinent information. The collected information should be documented on the Detroit Mercy After Action Report once the emergency ends.

To access a blank copy of the Detroit Mercy After Action Report, go to the Department of Public Safety website home page at www.udmercy.edu/publicsafety

Building Evacuation Procedures

The first person to discover a fire or evacuation situation is responsible for immediately activating the nearest fire pull station and **calling** the **Department of Public Safety** from a safe location.

Be calm and carefully give all information requested.

Department of Public Safety
24 - Hour Emergency Line

Building Evacuation Procedures Continued

f Designated Building Coordinators shall ensure, to the extent practical, that the site-specific Evacuation Plan of their building is followed, and that the evacuation of the facility proceeds until emergency personnel arrives.

f Exit the building using the nearest marked exit and posted evacuation route.

f Proceed to the designated outside gathering point shown on the evacuation map posted in the building.

f Obey the directions of emergency response personnel or the Building Coordinator(s).

f Be alert to the presence of persons requiring evacuation assistance and assist as much as possible to get them out or to a stairwell landing.

f Notify emergency personnel immediately upon arrival of the exact location of any person(s) who may have difficulty evacuating.

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Evacuation Locations

McNichols Campus		
Evacuated Building	Gathering Points 500 Feet from Building	Safe Assembly Stations (Will be used if people need to be moved from the Gathering Point)
Architecture	Titan Athletic Field	Calihan Hall
Briggs	Titan Athletic Field	Calihan Hall
Calihan Hall	Kassab Mall	Student Union

Building Containment Procedures

There may be instances when remaining indoors will be the safest course of action to take. In those instances, the Building Containment Procedure will be used. The first person to discover that a hazardous situation exists outside of the building should **immediately notify** the **University official** in the building or call the Department of **Public Safety**.

Be calm and carefully give all information requested.

The Role of the Building Coordinator

Building Coordinators are responsible for assisting the Department of Public Safety in developing

Crisis Protocols

An emergency is an unplanned event that can cause death or significant injury to employees, students, or visitors. An emergency can shut down business operations and cause physical or environmental damage; threatening life and property. To assist you in safely responding to an emergency situation, some common crisis protocols are listed here.

Active Shooter Continued**x WHEN LAW ENFORCEMENT ARRIVES**

1. Remain calm and follow instructions.
2. Put down any objects in your hands (i.e., bags, jackets)
3. Raise your hands and spread your fingers.
4. Keep your hands visible at all times.
5. Avoid quick movements towards the officers such as holding on to them for safety.
6. Avoid pointing, screaming, or yelling.
7. Do not stop to ask officers for help while evacuating.
8. Know that help for the injured is on the way.

x WHEN YOU ARE SAFELY OUTSIDE

1. Once outside, proceed to the gathering point identified for your building. If the gathering point is deemed unsafe, police

Earthquake Emergency

DEFINITIONS:

Earthquake Emergency Continued

9. Call the Department of Public Safety from your current location.
10. **Prepare for the aftershock** (second tremor).

AFTER AN EARTHQUAKE

- f*Check yourself for injuries.
- f*Protect yourself from further danger by putting on available long pants, a long-sleeved shirt, sturdy shoes, and work gloves.
- f*After you have taken care of yourself, help injured or trapped persons.
- f*Look for and extinguish small fires if trained to do so. Eliminate fire hazards.
- f*Leave the gas on at the main valve, unless you smell gas or think it is leaking.
- f*Open closet and cabinet doors cautiously.
- f*Inspect your area for damage. Assist in getting everyone out if the building is unsafe.
- f*Help others who may require special assistance.
- f*Listen to a portable, battery-operated radio (or television) for updated emergency information and instructions.
- f*Expect aftershocks.
- f*Watch out for fallen power lines or broken gas lines and stay out of damaged areas.
- f*Stay out of damaged buildings.
- f*Use battery-powered lanterns or flashlights to inspect your area.
- f*Avoid smoking inside buildings.
- f*When entering buildings, use extreme caution.
- f*Check for damage to utility services (gas leaks, electrical system, sewage and water line).

Portions of this information is taken from NEHRP (National Earthquakes Hazard Reduction Program), Los Angeles City Fire Department Earthquake preparedness handbook, and American Red Cross.

Electrical Failure

DEFINITION: The loss of electrical currents to a portion or all of the University's property.

Procedure

1. Between the hours of 7:00 a.m. – 4:00 p.m. Monday – Friday immediately notify **Facility Operations** at **(313) 993-1240**.
2. nle2-0.6 (r)-7ek.4 (.)0.e.4 (i)-3.7 (u)-4s0 Tc02 Tc30 Tw 5.361 024d(I)2.,0.6 1rrna **e88229 Tef993-**

Elevator Malfunction

DEFINITION: The malfunction of an elevator, which makes it inoperable for usage. This malfunction may or may not trap passengers inside.

Procedure

1. If you are trapped in an elevator, pick up the emergency telephone if one is present.
2. This telephone will automatically call the Department of Public Safety.
3. **If the elevator does not have an emergency telephone**, push the emergency alarm located on the front panel to signal for help.
4. If there is no emergency alarm system, periodically make noise to alert rescue workers of

Gas Leak

DEFINITION: The smell of a gaseous odor in areas that are not appropriate and are believed to pose a threat to life or property.

Procedure

1. **STOP ALL OPERATIONS IMMEDIATELY.**
2. Vacate the area.
3. If unable to leave the area, ventilate the room with fresh air.
4. Call the Department of Public Safety from a safe location.
5. Provide the building, floor, and room number with the problem.
6. Advise of the type of problem and injuries if known.
7. **DO NOT USE ELEVATORS.**
8. Once outside, proceed to the gathering point identified for your building.
9. Keep streets, fire lanes, hydrant areas and walkways clear for emergency vehicles and personnel.
10. **DO NOT** return to the building until the Department of Public Safety announces all clear.
11. The Building Coordinator will take attendance and assist in accounting for all building occupants.
12. If requested, assist emergency crews as much as necessary.
13. A campus emergency command post may be established at the location of the gas leak. The command post will be established at the location of the gas leak. The command post will be established at the location of the gas leak.

Steam Line Failure

DEFINITION: The leakage of steam into areas that are not equipped for this exposure. Due to high temperatures, this leakage may pose a threat to life or property.

Procedure

1. **DO NOT USE ELEVATORS.**
2. If necessary, vacate the area.
3. Call the Department of Public Safety from a safe location (313)993-1234
4. Provide the building, floor, and room number of the problem.
5. Advise of the type of problem and injuries, if known.
6. Once outside, proceed to the gathering point identified for your building.
7. Keep streets, fire lanes, hydrant areas, and walkways clear for emergency vehicles and personnel.
8. **DO NOT** return to the building until the Department of Public Safety announces that the area is all clear.
9. If available, the Building Coordinator will take attendance and assist in accounting for all building occupants.
10. If requested, assist emergency crews as much as necessary.
11. A campus emergency command post may be set up near the emergency site. Keep clear of the command post unless you have official business.

Suspicious Package

DEFINITION: Suspicious packages are envelopes and packages believed to be a threat to life and/or property.tce

Suspicious Package Continued

If you identify a suspicious package, take these additional steps against possible biological and chemical agents

1. Refrain from eating or drinking in the designated mail-handling areas.
2. If safe, place suspicious envelopes or packages in a plastic bag or some other type of container to prevent leakage of contents. Never sniff or smell suspect mail.
3. If you do not have a container, then cover the envelope or package with anything available (e.g., clothing, paper, trash can, etc.) and do not remove the cover.
4. Leave the room and close the door, or section of the area to prevent others from entering.
5. Wash your hands with soap and water to prevent spreading any powder to your face.
6. Report the incident to the Department of Public Safety or supervisor, who should immediately notify the Department of Public Safety.
7. List all people who were in the room or area when this suspicious letter or package was recognized. Give a copy of this list to the Department of Public Safety for follow-up investigations.
8. **If there is an explosion**, immediately leave the building as quickly as possible. Do not stop to retrieve personal possessions or make phone calls.

If you are notified or observe a suspicious package or object, **do not touch the object**. Clear the area around suspicious packages and **immediately call the Department of Public Safety** from a safe location.

If a room or entire building is evacuated, do not stand in front of windows, glass doors or other potentially hazardous areas.

Do not block sidewalks or streets to be used by emergency officials or others still exiting the building.

Tornado

DEFINITIONS:

- a. **Tornado Watch** – A tornado watch is issued when conditions are likely for a tornado to strike.
- b. **Tornado Warning** – A tornado warning is issued when a tornado has actually been sighted, or has been indicated by radar and may strike in your area.

Procedure

Once you hear the containment Alert Signal, you should **immediately seek shelter**.

Building Shelter

1. Move to the interior hallways in the basement or lowest floor.
2. Avoid areas with glass, shelving or heavy equipment.
3. If possible, seek shelter under a desk.
4. Sit on the floor and cover your head with your arms.
5. Remain at this location until the Department of Public Safety announces all clear.

Vehicle Shelter

1. Get out of the vehicle.
2. Immediately get into a ditch or ravine.
3. Cover your head with your arms.

Evacuation

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Logistics & Support

Purpose

- f*Provides administrative support for the President's Council and Crisis Management Team
- f*Documents situation status and tracks resource use as assigned.
- f*Coordinates equipment and special installations as assigned

In some circumstances, it may be necessary to ask faculty or staff to assume temporary roles outside the normal scope of duty, taking into consideration their ability to carry out those temporary roles. Departments that do not have specific roles outlined for their personnel may be asked to assist with emergency procedures.

The following University offices are expected to assume various roles, as needed, in an effort to provide a coordinated response to an emergency. The Crisis Management Team will notify the following offices if they are needed.

Logistics & Support Matrix

Academic Deans & Chairs	Identify and resolve instructional and research issues in their respective buildings. Coordinate necessary faculty resources.
Athletics	Coordinate use of Calihan Hall as a staging area for temporary shelter, and/or temporary morgue.
Controller's Office	Identify cause and scope of loss, coordinate insurance adjustment. Link with State Environmental Authorities when necessary.
Counseling & Psychology Clinics, Personal Counselor	Assist students and employees in coping with trauma.
Facilities Management	Provide site and building information. Provide structural evaluations and repair estimates. Arrange for setup of temporary quarters for displaced units.
Facility Operations	Mitigate facility and grounds damages and restore to functional level. Assist Department of Public Safety with creating a safety perimeter at the site of the emergency. Coordinate radio and pager support.
Faculty Members	Assure that students in class who have mobility difficulty are assisted in evacuation, making sure they get at least to the landing of a stairwell.
Health Center	Provide medical support and back up. Assist in providing services to those with minor injuries and provide trauma support. Coordinate with first aid services. May be asked to assist/provide on-site medical triage.
Human Resources	Provide contact information and serve as a communications hub for necessary contacts with employees as requested.
International Services Office	Coordinate contact with International students. Arrange for documents.
Mail Room	Provide (411) 526-2075 for public and (313) 326-4432 for U-D employees.

Appendix A

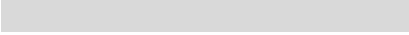
McNichols Campus Building and Floor Coordinators

LOCATION	COORDINATOR	CAMPUS #	EMAIL
ARCHITECTURE Building Coordinator	Dan Pitera	313-993-1532	piteradw@udmercy.edu
2 nd Floor Coordinator	Cheryl Baxter	313-993-1533	-1 <403152.52 24.320162 (e)9 (t

LOCATION	COORDINATOR	CAMPUS #	EMAIL
CHP			

LOCATION	COORDINATOR	CAMPUS #
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LOCATION		CAMPUS #	EMAIL
LL Alternate	Joshua Duffy	313-993-1073	duffyjo@udmercy.edu



LOCATION	COORDINATOR	CAMPUS #	EMAIL
RESIDENTIAL HOUSING			
Residential Housing Coordinator	Sandra Alef	313-993-1231	alefsj@udmercy.edu
Residential Housing Alternate	Mike Cunningham	313-993-1685	cunninmp@udmercy.edu
LOCATION	COORDINATOR	CAMPUS #	EMAIL
HOLDEN HALL Building Coordinator	Mike Cunningham	313-993-1685	cunninmp@udmercy.edu
LOCATION	COORDINATOR	CAMPUS #	EMAIL
SHIPLE HALL Building Coordinator	Amir Radmanesh	313-993-1788	radmanam@udmercy.edu
LOCATION	COORDINATOR	CAMPUS #	EMAIL
QUAD COMPLEX Building Coordinator	Mike Cunningham	313-993-1685	cunninmp@udmercy.edu
LOCATION	COORDINATOR	CAMPUS #	EMAIL
STUDENT FITNESS CENTER Building Coordinator	Deanna Blevins	313-993-1783	humphrdc@udmercy.edu
Alternate	Mike Wynn	313-993-1783	wynnmi@udmercy.edu

Appendix A

Corktown Campus Building and Floor Coordinators

LOCATION	COORDINATOR
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Appendix A

Riverfront Campus Building and Floor Coordinators

LOCATION	COORDINATOR	CAMPUS #	EMAIL
LAW CLINIC Coordinator	Rebecca Nowak	313-596-9409	simking@udmercy.edu
Alternate	Tonisha Williams	313-596-9410	bowentr1@udmercy.edu

LAW LIBRARY
Coordinator

Appendix B

Evacuation & Containment Records

This page was intentionally left blank. Insert the Evacuation & Containment Records for all University buildings after this page.

Appendix C

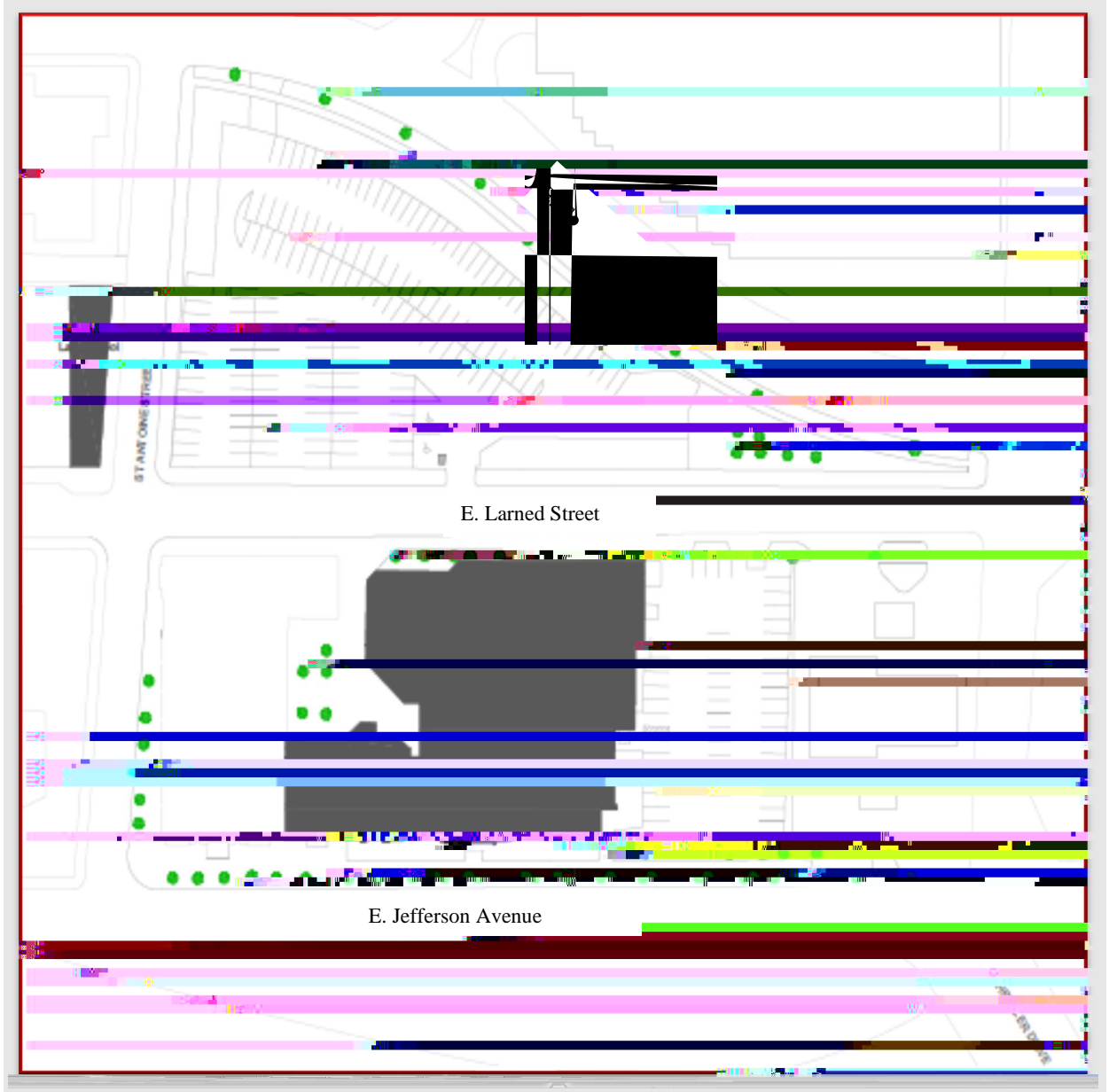
DETROIT MERCY- Detroit Campuses



Section Five

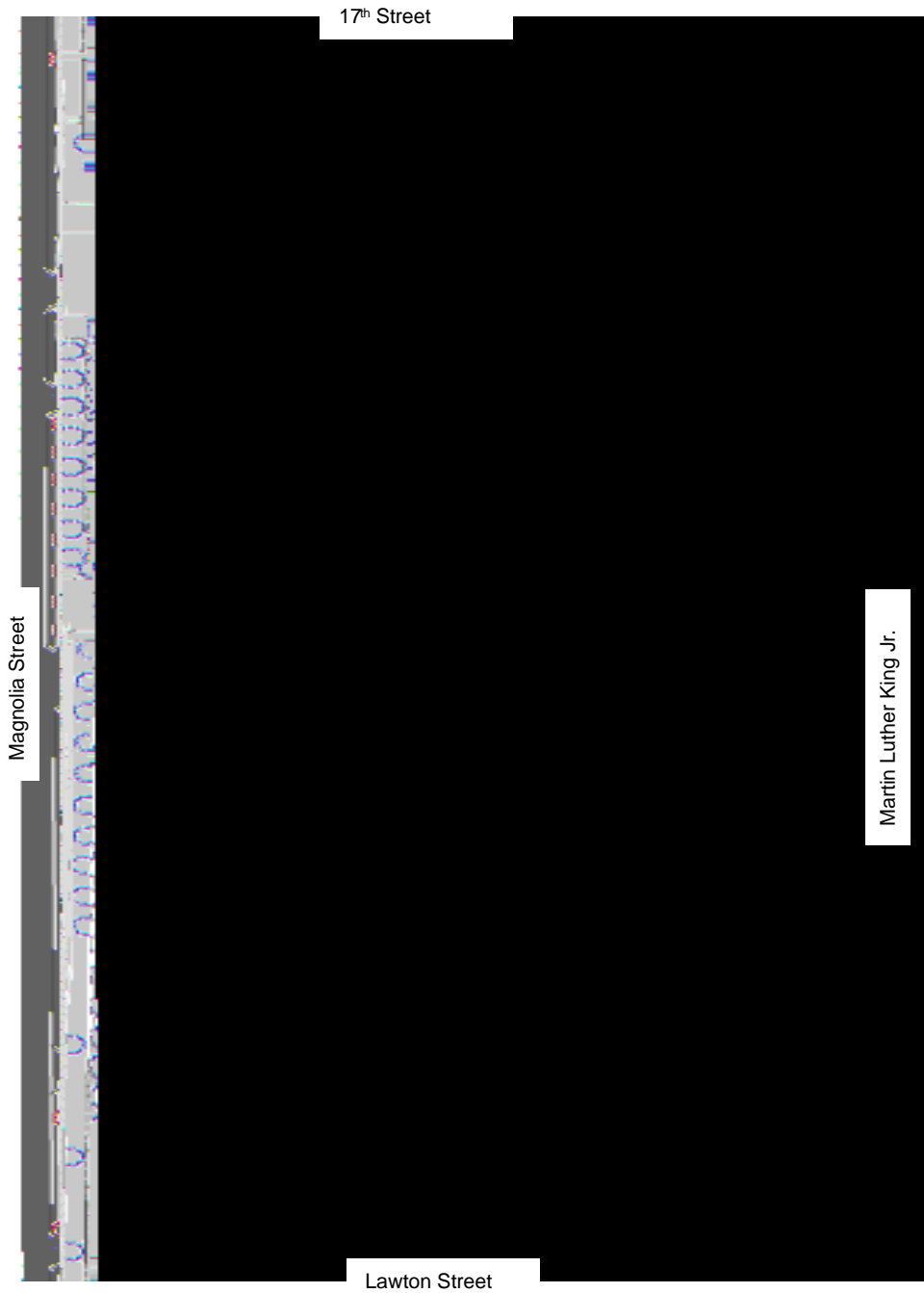
Appendix C

Riverfront Campus- School of Law



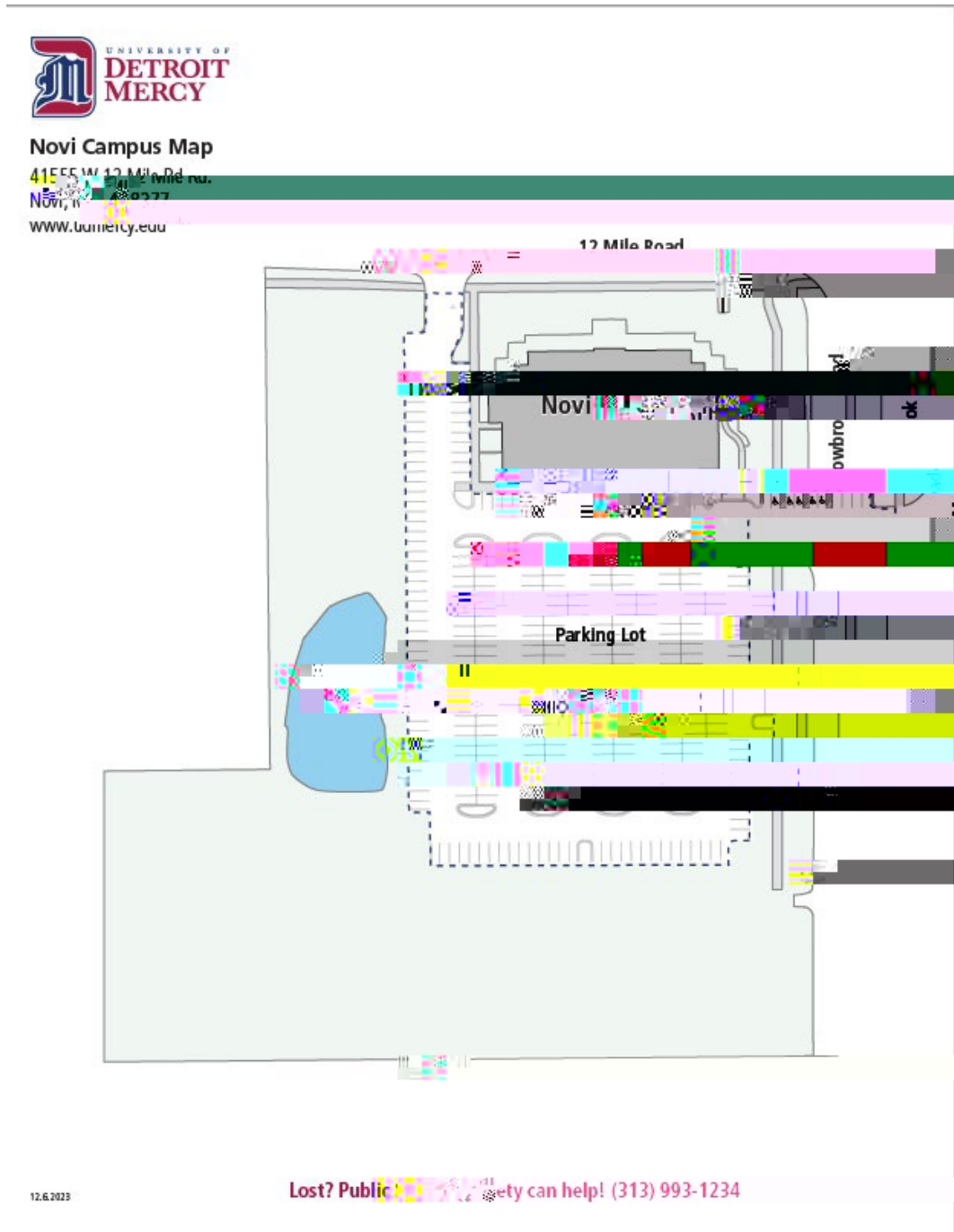
Appendix C

Corktown Campus- School of Dentistry



Appendix C

Novi Campus



Section Five

Appendix D

Fire Department Stations & EMS Information

Non-

Appendix D

Local Medical Facilities

Detroit Receiving Hospital

4201 Saint Antoine St.
Detroit, MI 48201 -----(313) 745-3000

Harper Hospital

3990 John R
Detroit, MI 48201 ----- (313) 745-8040

Henry Ford Hospital

2799 W Grand Blvd
Detroit MI 48202 ----- (313) 916-2600

Hutzel Hospital

3980 John R.
Detroit MI 48201 ----- (313) 745-7555

Sinai-Grace

6071 W Outer Drive
Detroit MI 48235 ----- (313) 966-3300

Veterans Hospital

4646 John R
Detroit MI 48201 ----- (313) 576-1000

Metropolitan Area Medical Centers

Beaumont Hospital

3601 W 13 Mile Rd
Royal Oak MI 48703 ----- (248) 898-5000

St. John Providence Hospital

16001 W Nine Mile Rd

Appendix D

Local Resource Information Numbers

City of Detroit's 311-Call Center

The 311 Call Center provides easy access to city government by dialing one number to obtain information and make requests for over thirty-five city departments. There are over four hundred requests that can be made through the 311 Call Center, as well as information about city events. You can reach the City of Detroit's 311

Appendix D

Information web sites

- f* DETROIT MERCY Department of Public Safety www.udmercy.edu/publicsafety
- f* DETROIT MERCY Marketing & Communications
www.udmercy.edu/news_events/
- f* American Red Cross www.redcross.org
- f* City of Detroit Information www.detroitmi.gov
- f* Federal Emergency Management Agency www.fema.gov
- f* CDC Emergency Preparedness and Response <http://emergency.cdc.gov/>
- f* Occupational Safety & Health Administration (OSHA) <http://www.osha.gov/>
- f* Safety Publications <http://www.osha.gov/Publications/osha3154.pdf>
- f* State of Michigan Information www.michigan.gov
- f* Weather Information www.weather.com
- f* Department of Homeland Security <http://www.dhs.gov/index.shtm>

These sites are not maintained by the University of Detroit Mercy and are listed for informational purposes only.

Appendix E

Blank Forms

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